

Zycom Technology's Technical Service Group (TSG) has developed an expertise in delivering and deploying large volume desktop and notebook technology to corporate clients. From project management to asset disposal, our clients can pick and choose the help they need to augment internal staff or out-source the entire project tasks.

Use the TSG to help reduce deployment costs and meet project deadlines.

The TSG can provide the following discrete tasks as a valued member of a deployment team or as the entire project force:

#### **Project Management**

- resource management and allocation
- task management

#### **Pre-Deployment**

- end-user scheduling
- equipment and software audits

#### **Reporting**

- completion of tasks
- serial numbers

#### **Post-Installation Report**

- training
- follow-up

#### **Image Development**

- imaging and asset tagging

#### **Asset Management**

- shipping and handling
- tracking and reporting

#### **System Deployment**

- file and user settings migration
- network connection

#### **Software Installation**

#### **Asset Disposal**

- disk cleaning
- recycling
- sell of assets
- lease returns

*“Zycom’s experience and ‘can-do’ attitude was key to the success of our deployment project. They offered the complete service package from deployment to disposal. They were very flexible; completing the tasks after hours and providing off-site storage and asset management. The Zycom team was professional and efficient and helped us to reduce our overall project costs.”*

WAYNE RICE, CITY OF KINGSTON

Excellent service means thinking long-term. At Zycom Technology we strive to build long lasting relationships with all of our clients. By becoming an integral part of your business, we can assist you to successfully complete your deployment project on-time and on-budget.

