

Large Canadian Air Force Base contracts Zycom Technology to perform bi-monthly SAN Health Checks

CLIENT: CFB TRENTON
(Trenton, Ontario)

“Zycom’s SAN Health Check provides us with a means to ensure that we have a consistent management function. They make sure that potential problems are identified and rectified early. This service helps us to bridge the knowledge gap due to personnel turnover, saving us time and money.”

CHRIS KOOPMAN
MANAGER, BASE IT SUPPORT UNIT
CFB TRENTON

BACKGROUND

CFB Trenton is the Canadian Air Forces’ hub to the world – almost all of Canada’s international deployments start from Trenton. The base has implemented a large Storage Area Network infrastructure to support base and flight operations. The nature of the Armed Forces provides a unique IT management challenge; a high turnover of CF personnel being re-deployed or transferred creates inconsistent SAN management function.

OUR ASSIGNMENT

- Provide bi-monthly SAN Health Checks to ensure the proper management and optimal performance of a 2TB plus storage solution.

CHALLENGES

- Multi operating system environment
- Legacy and newer SAN technologies
- Mobile workforce

WHY MOVE TO ZYCOM’S MANAGED SERVICES

Fast Implementation

Higher Levels of Security and Reliability

Lower Operating Cost and Improved ROI

Increased Efficiency of In-house Resources

Better Systems Performance

Less Downtime = Better Customer Service

Greater Peace of Mind!

OUR SOLUTION

On a bi-monthly basis, our highly trained and competent professional service personnel conduct a complete review of the performance and status of the Storage Area Network. We complete software upgrades, hardware installations and ensure the integrity of the entire system.

CORE COMPETENCES ON THIS PROJECT:

- System Analysis
- Asset Management
- Storage Configuration
- Hardware Installation



ZYCOM
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For more information about Zycom Technology Inc., visit us online at www.zycomtec.com or call **1-866-549-6558**